



Mark Reid  
Executive Director

125 Preston St. • P. O. Box 3188  
Jackson, TN 38303-0188

May 1, 2020

Re: COVID-19 Precautions & Rental Payments

Dear residents,

I hope each of you and your families are healthy and doing well during this pandemic. Your wellbeing and health are important to me and the staff of JHA. I want to personally THANK YOU for your commitment in the fight against this virus.

However, the pandemic is NOT over. **Please continue to practice social distancing, wearing your facemask, and washing your hands often. Also, please do not gather in crowds on this property.** This is for the safety of you and your families. I ask that you continue to adhere to the national, state, and local guidelines as we move forward. For more information on the coronavirus and things you should do to help prevent contracting the virus, you can visit the Center for Disease Control at [www.cdc.gov](http://www.cdc.gov) . If you should become sick or show signs of the coronavirus, please contact your primary care physician immediately.

During this pandemic, a lot of people are losing their jobs, getting laid off or work hours are being reduced. JHA's mission is to help our residents negatively impacted by this virus. **If your household's income is reduced or even eliminated, please report it to your site manager immediately, so that your rent will be reduced once verified.** All verified/certified reporting of reduced income will be effective the following month. Please report all income changes within 10 days. Please report all unemployment income to the office. The stimulus payments and federal unemployment income will NOT COUNT as household income. Therefore, these monies will NOT cause your rent to increase.

Please make sure that you pay your rent. **Once this moratorium ends on July 24, 2020, all rent not paid during this time will be owed.** I am attaching a notice from HUD to better explain the "Temporary Suspension of Evictions for Nonpayment of Rent". **Note that the temporary suspension of evictions is only for nonpayment of rent.** Please continue to abide by your lease agreement. Please contact your property management if you have any questions.

JHA staff is here to serve you. We are doing everything we can to secure the well-being of all our residents. Do not forget to view our website at [www.jacksonha.com](http://www.jacksonha.com) or our Facebook page to stay informed with developments regarding our operations.

Take care,

A handwritten signature in black ink, appearing to read "Mark Reid", is written over a white background.

Mark Reid, Executive Director