



Mark Reid
Executive Director

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March 20, 2020

Residents,

As more positive cases of the Coronavirus are confirmed, the temporarily closure of JHA offices has become more imminent. We want to be sure that you are aware that **you can still reach JHA staff and site management via telephone during normal business hours (8 a.m. to 5 p.m.)**, even if we must close the office. If you do not receive an answer, please leave a message and someone will return your call as soon as possible.

Beginning Monday, March 23rd, we will only be addressing emergency work orders. You can call in emergency work orders at 731-424-9840. Regular work order should still be called in and will be addressed once we resume normal operations.

For the latest updates on how JHA is responding to the Coronavirus, please regularly check our Facebook page and our website, jacksonha.com.

Once again, we encourage you to follow every precaution that has been recommended. We wish the best for you and your families.

Take care,

A handwritten signature in black ink, appearing to read "Mark Reid", written over a light blue circular background.

Mark Reid
Executive Director

